



RETURN POLICY FOR THE G-SERIES GAMING CHAIR

Keep the original box the G-Series chair was shipped in for return.

If you are experiencing an issue adjusting your Gaming Chair we're available for a step by step walk through. Email customer-service@bodybilt.com to schedule an appointment.

Returns are valid for (30) days from day of purchase.

Merchandise being returned will need factory approval, instructions, and issuance of a return authorization (RA) number from ErgoGenesis' Customer Service Department, (1-800-364-5299).

The RA number is valid for thirty (30) days from its issuance and must accompany the return shipment and must be clearly marked on the box.

Customer is responsible for return shipping cost.

Refunds are issued in a timely manner once the chair is received back in good condition.

Please call 1-800-364-5299 for any additional inquiries.